


THIKA WATER AND SEWERAGE COMPANY LTD.

Water Quality Communication to Gatundu Landless Customers

We have received complaints from our esteemed customers in Gatundu Landless regarding the water quality supplied to them since Sunday 1st October 2017. Kindly be informed that we have commenced using the borehole that we drilled recently at Gatundu landless. After receiving the complaints we retested the water using an independent internationally recognized inspection, verification, testing and certification company, SGS and reconfirmed that the water quality meets WHO and KEBs standards for drinking water. Please note that there is always a slight difference in taste between surface water (river water), that we mainly supply, and ground water (borehole water) mainly due to aeration levels. We therefore wish to reassure our customers that the water being supplied is fit for human consumption. Below are the results from SGS

By THIWASCO Management



SGS Kenya Limited Laboratory Services
SGS Kenya Ltd.
SGS House
Ali Punjani Street
P.O. Box 90264
80100 Mombasa
Kenya

Date: 04/10/2017

THIKA WATER SEWERAGE COMPANY
P.O. BOX 6103
THIKA
KENYA

Analysis Report MA17-04434.002

PRODUCT DESCRIPTION: WATER
SAMPLED BY: CLIENT
SAMPLE RECEIVED: 27/09/2017
ANALYSIS STARTED: 27/09/2017
MARKS: CONDITION OF SAMPLE : DELIVERED IN PLASTIC/GLASS BOTTLE
LANDLESS BOREHOLE
REPORT COMMENTS: This report refers to a submitted sample and all details in respect of source; quantities; marks are not verified or confirmed.

TESTS	METHOD	RESULT	UNITS
E. coli	ISO 9308-2	Not detected	MPN/100ml
pH	APHA 4500 H+	7.96	
Colour	APHA 2120 B	10	u. Hazen
Nitrate as NO3-	APHA-4500-NO3	0.65	mg/l
Total Alkalinity	APHA 2320B	250.00	mg/l
Nitrite as NO2	APHA-4500-NO2	Nil	mg/l
Turbidity	APHA 2130 B	2.97	NTU
Fluoride as F-	APHA 4500 F- C	0.61	mg/l
Chloride as Cl-	APHA-4500-CL B	12.98	mg/l
Sulphate as SO4--	APHA-4500-S04	1.40	mg/l
Iron as Fe	APHA 3120 B	<0.02	mg/l
Copper as Cu	APHA 3120 B	<0.01	mg/l
Manganese as Mn	APHA 3120 B	0.02	mg/l
Zinc as Zn	APHA 3120 B	0.99	mg/l
Lead as Pb	APHA 3120 B	<0.004	mg/l
Sodium as Na	APHA 3120 B	110.86	mg/l

****End of Analytical Results****

Walter Ogara
Walter Ogara - Multi-Lab Manager

David Omondi
David Omondi-Chemist

Beatrice Cheron
Beatrice Cheron-Microbiologist

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SGS Kenya Ltd.SGS House, Ali Punjani Street, P.O.Box 90264, Mombasa 80100 Kenya, t:+254(41)222 667-9| 722202145| 733611105, f:+254(41) 222 8703, e: lab.kenya@sgs.comMember of the SGS Group (Société Générale de Surveillance)