



## THIKA WATER AND SEWERAGE COMPANY LTD

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### WATER SUPPLY INTERRUPTION NOTICE

Dear Valued Customers,

We wish to notify you of a supply interruption on 18<sup>th</sup> September 2024, starting at 10:00 AM, due to a power outage caused by damage to a main power line following a traffic accident near Huduma Center, Thika. Kenya Power is currently working to resolve the issue.

In the meantime, we are operating on backup power, and the following areas will experience reduced or no water flow: Bendor, Githingiri, Ngoingwa Murram, Ngoingwa Kibute, Witeithie, Thika CBD, Section 9, Section 2, Thika Level 5, Thika Main Prisons, Kimathi Estate, Light Industries, UTI, USAID, Broadways, Slaughterhouse, Kiganjo, Makongeni, Landless, and surrounding areas.

We kindly advise all our customers to conserve and use the available water sparingly during this period of disruption.

We will provide an update as soon as power is restored. For any inquiries, please contact our customer service on 0720 418444 or 0111 015200 Toll-free 0800724948.

Thank you for your understanding.

Signed this 18<sup>th</sup> September 2024

THIWASCO MANAGEMENT.