



# THIKA WATER AND SEWERAGE COMPANY LTD

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Website: [www.thikawater.co.ke](http://www.thikawater.co.ke)

## Water Supply Rationing Programme 2024/2025

29<sup>th</sup> June 2024

Dear Valued Customers,

Due to Thika's rapid growth, we are currently experiencing a higher water demand than our production capacity. To ensure fair distribution, we will be implementing a water supply rationing program for the 2024/2025 period.

We kindly ask for your cooperation in conserving water by following these simple tips:

- Fix leaks promptly
- Turn off the tap when not in use
- Take shorter showers
- Use a bucket for car washing and plant watering
- Install water-efficient fixtures
- Collect rainwater for outdoor use
- Run full loads in your dishwasher and washing machine

If you notice any leakages or pipe bursts outside your premises, please report them to our customer care hotline: **0720418444** or toll-free **0800724948**. You can also email us at [info@thikawater.co.ke](mailto:info@thikawater.co.ke).

Help us identify any suspected unmetered or illegal water connections in your neighborhood by confidentially reporting them to **0724285538**.

We appreciate your understanding and support as we work together to manage Thika's water supply efficiently. Your efforts in conserving water are invaluable.

At Thiwasco, we are committed to providing excellent services and ensuring your convenience. For your ease, we offer a wide range of payment options:

- **Equity Bank**
- **Family Bank**
- **M-Pesa Paybill: 860100**
- **Lipa na Equitel Paybill: 860111**
- **Cooperative Bank**
- **DTB Diamond Trust Bank**

Thank you for being a part of our water-saving community

Larger Thika		
Day	Zone	Area
Monday and Tuesday	A	Kisii Kwa Chief, Landless Pakjel, Gatundu -Kamagambo and adjacent customers
Wednesday		Landless Riverside, Teachers', Maua Estate and adjacent customers
Wednesday and Thursday		Kisii Stepping Stones area and adjacent customers
Friday		Happy Valley, Mwana wi Kio and adjacent customers
Monday to Wednesday	B	Ngoingwa Murram, Kiandutu, Athena, Kiangombe, Castle, Kianjau, Kiganjo, Gachagi, Abduba, Kwa Jomo and adjacent customers
Monday to Friday	C	Githingiri, KALRO and adjacent customers
Saturday and Sunday		Thika Greens
Thursday	D	Tola, Githima, Upper Kisiwa and adjacent customers
Friday		Kisiwa, Mangu Investments Ngoingwa and adjacent customers
Saturday		Thika Girls Karibaribi, Albizzia, Karibaribi and adjacent customers
Sunday		Tola Kwa Reli and adjacent customers
Thursday to Sunday	E	Bahati Ridge, Kiganjo Muthaiga, Githima - Munyu, Witiethie II, Kimunye and adjacent customers
Continuous Supply	F	Thika town CBD, Section 9, Thika Level 5 Hospital, Thika Main Prison, Bendor, Maki, Maporomoko, Bondeni, Bulleys, Majengo, Starehe, Biafra, Kimathi, Light Industries, Makongeni estates, Kang'oki, Nanasi, Umoja, Kiboko, UTI, USAID, Pilot, YMCA, Runda and adjacent customers
Gatuanyaga Zone		
Sunday	G	Salama estate
Monday	H	Maganjo and Upper Maganjo
Tuesday	I	Miumbu Kwa Chief and Tosha
Wednesday	J	Miumbu Gathanji, Gathanji River and Tushauriane
Thursday	K	Muguga, Tushauriane, Gatuanyaga Primary, Rurii, Kwa Waya, Makongo, Tosha and adjacent customers
Friday	L	Thika River, Downtown, Rurii and Magana and adjacent customers
Saturday	M	Macheo, Sisal, Bara Inya, Tano Tena and adjacent customers
Witeithie Zone		
Sunday	N	Oasis, Glasten and adjacent customers
Monday and Tuesday	O	Highland and adjacent customers
Monday to Wednesday	P	Lower Witeithie near Railway Line, Athena, Muslim, Highway, Winway, Damside, Baraka, AP Line, Subukia, Riverview, Lower Kibute, Ridges 1, 2, 3 & 4 estates and adjacent customers
Thursday	Q	Upper Vineyard area and adjacent customers
Thursday to Saturday	R	Upper Witeithie, Lower Njemuwa, Upper Njemuwa, Upper Kibute, Apostolic Area, Mt Zion and adjacent customers
Friday and Saturday	S	Lower Vineyard and adjacent customers
Ngoliba, Kilimambogo and Maguguni		
Monday, Wednesday, Friday and Saturday	T	Kirigu, Duke and Kantafu
Tuesday, Thursday and Sunday	U	Thogoto
Continuous Supply	V	Kilimambogo and Maguguni