Thika Water & Sewerage Company Ltd.

EXCITING CAREER OPPORTUNITY AT THIKA WATER AND SEWERAGE COMPANY LIMITED (THIWASCO)

Thika Water and Sewerage Company Limited (THIWASCO) is a leading Water and Sanitation provider in Kiambu County. To consolidate growth, serve Customers better and meet its mandate, it seeks to recruit competent and result oriented professionals to be part of its team.

Position	Assistant Manager, Non-Revenue Water
Ref. No.	HR/MLS/03-2026
Job Grade	9
Reports to	Managing Director and parallel to Chief Manager Technical Services and Chief Manager Commercial Services
Terms of Service	Contract -5 Years
Duty Station	Thika

Job Purpose: The jobholder will be responsible for management of Non-Revenue Water (NRW), development and implementation of NRW reduction strategies NRW policy enforcement.

The Assistant Manager Non-Revenue Water will be supervising the **NRW and leak Detection Assistant**

Key Responsibilities

1. Spearhead establishment of the NRW management unit, including plans and targets with workable succession plans;
2. Ensure safe custody, maintenance and administration of the pooled NRW reduction resources such as leak detection and flow measurement equipment;
3. Take the lead in field NRW reduction operations;
4. Propose various interventions necessary to be incorporated in the various projects and utilities (old or new) at the different levels of the project cycle i.e. design, implementation, operation or maintenance.
5. Develop/improve and strictly enforce policies and procedures on: Meter reading/servicing/testing/replacement, disconnection/reconnection, pipeline status inspections/maintenance, leaks/bursts establishment and repairs, illegal connections, 100% metering by THIWASCO in its daily operation;
6. Apply data analytics techniques to prepare and submit monthly NRW reports,
7. Disseminate new and modern information and techniques for NRW reduction and management to the entire WSP fraternity.
8. Perform any other related duties that the supervisor may assign.

Required Qualifications Experience and Skills

- Bachelor's Degree in Civil Engineering, Water Resources Management, Water Engineering, or equivalent qualifications from a reputable and accredited University;
- Experience of not less than Five (5) years, three (3) of which must be in a leadership on Non-revenue management position in the Public Service or Private sector;
- Proficiency in ICT

Key Competencies and skills

(i) Organization and management skills;
(ii) Good communication skills,
(iii) Team Player.
(iv) Leadership and managerial skills;
(v) Drafting skills;
(vi) Report writing skills;
(vii) Negotiation skills and arbitration skills; and
(viii) Analytical skills.